KYOL SCRUGGS

3111 RUSTIC RIVER PLACE
EL PASO, TEXAS
915-637-8551
kyolscruggs@gmail.com

PROFESSIONAL SUMMARY

I am a Registered Nurse with 13+ years of clinical experience in Federal, State, and private healthcare settings. I studied in the MSN Healthcare Organizational Leadership/MBA dual degree program to advance my knowledge and career in healthcare. I am in the Interdisciplinary Health Science Ph.D. program at the University of Texas at El Paso to gain research training under faculty mentorship. My areas of interest are healthcare policy, Medicare and Medicare Advantage plans, and health insurance.

EDUCATION

University of Texas at El Paso, Interdisciplinary Health Sciences Ph.D. Currently attending
Area of interest/Healthcare policy, health insurances
Johns Hopkins University, MSN Healthcare Organizational Leadership/MBA,
GPA 3.70/4.0, Baltimore, MD Graduated December 2023
Texas Tech University, Bachelor of Science in Nursing,
GPA 4.0/4.0, Lubbock, TX Graduated August 2017
El Paso Community College, Associate of Science in Nursing,
GPA 3.55/4.0, El Paso, TX Graduated May 2013
Sookmyung Women's University, **Double Major in Bachelor of Arts, Advertising & PR and Special Program for NGOs**, GPA 2.98/4.0, Seoul, Korea Graduated February 2004

JOB EXPERIENCES

The Hospitals of Providence Rehab Hospital East **El Paso, TX**
Case Manager, Registered Nurse September 2025 – Present

- Plan smooth patient discharges to the community or other healthcare facilities to maximize outcomes and reduce costs; collaborate with interdisciplinary care teams, physicians, and hospital leadership to reduce readmissions and transitions to acute care settings.

The Hospitals of Providence Rehab Hospital East **El Paso, TX**
Clinical Liaison, Registered Nurse September 2024 – August 2025

- Cultivated referral relationships in the assigned territory and completed required patient assessment documents for insurance authorization; collaborated with interdisciplinary care team members internally and externally; made sales contacts and analyzed referral and admission data for the assigned territory.

The Hospitals of Providence Rehab Hospital East **El Paso, TX**
Staff Nurse, Registered Nurse March 2023 – August 2024

- Provided Nursing care and services to patients who have Medical/surgical diagnoses, including but not limited to orthopedic, neuro, renal, metabolic, pulmonary system, spine care, joint replacement, fractures, CVA, soft tissue injury, and those requiring isolation/precautions

Premier Specialty Hospital **El Paso, TX**
Charge Nurse, Registered Nurse February 2021 – January 2023

- Developed, implemented, evaluated, and revised a plan of care for assigned patients and families while promoting the mission and values of the hospital
- Accomplished excellent patient outcomes without incidents or accidents by supervising direct care staff through delegation and supervision
- Demonstrated strong leadership skills and clinical competencies in patient care according to federal and state rules and regulations
- Participated in developing an interdisciplinary treatment plan with specific and measurable goals, objectives, and interventions, defining actions unique to the patients' needs

Regent Care Center **El Paso, TX**
Weekend Supervisor, Registered Nurse November 2019-July 2020

- Provided direct nursing care to the residents and supervised the day-to-day nursing activities performed by Nursing Assistants and Licensed Vocational Nurses.
- Supervised staff's job performance per current federal, state, and local standards, guidelines, and regulations governing the facility

CERTIFICATIONS & LICENSES

- CCRN Acute/Critical Care Nursing, American Association of Critical-Care Nurses, May 2023
- BSL Certificate, American Heart Association, January 2024
- ACLS Certificate, American Heart Association, January 2024
- Licensed Registered Nurse, Texas Board of Nursing, July 2013

HONORS & AWARDS

- Summa Cum Laude, Texas Tech University HSC SON, August 2017
- President's Honor Roll, Texas Tech University HSC SON, Spring 2017
- El Paso Community College Foundation Scholarship, September 2012
- Fort Stewart Military Family Member Scholarship, May 2007
- Rita Ackerman Scholarship, May 2007